



iHope Christian Care and Counseling, Inc.  
1414 W. Evans St., Florence, SC 29501  
(843) 702-0323  
[counseling@ihopeflorence.com](mailto:counseling@ihopeflorence.com)  
[www.ihopeflorence.com](http://www.ihopeflorence.com)

Hello,

This message is to inform you that iHope is committed to caring for our clients during these uncertain times. We have implemented the following measures based on recommendations by the CDC and ask that our clients commit to these same interventions in order to keep all clients and staff safe while the Coronavirus remains a threat to the general public.

- We are routinely cleaning all frequently touched surfaces in the workplace, such as payment machine, doorknobs and bathroom fixtures.
- We will be washing our hands frequently!!
- We will stay home and reschedule clients if we show ANY signs of a respiratory illness and especially if we are running a fever.
- We will be available to discuss concerns regarding counseling attendance during the outbreak.
- We will attempt to respect personal space and practice social distancing while present with clients.
- We will use tissues to completely cover our noses and mouths when coughing or sneezing.

Additionally, to meet the needs of concerned and at-risk clients, we are offering the option of tele mental health at this time. If you desire to use tele counseling in order to decrease your risk for contracting COVID-19, please email your counselor and they will speak with you and arrange to get the proper informed consent and paperwork completed so that your care can continue. Please communicate at least 24 hours in advance of your appointment so that your counselor has the appropriate time to secure the correct paperwork for you.

Call Gina at iHope at (843) 702-0323 with any questions or concerns!

We are thankful that we serve an omnipotent, omnipresent, omniscient God who has our best interests at heart. We will continue to trust Him as we press on!!

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*Counselor's Direct Emails*  
[Reeves.Cannon@ihopeflorence.com](mailto:Reeves.Cannon@ihopeflorence.com)  
[Jennifer.Almers@ihopeflorence.com](mailto:Jennifer.Almers@ihopeflorence.com)  
[Darlynn.Coates@ihopeflorence.com](mailto:Darlynn.Coates@ihopeflorence.com)  
[Meryl.Nesbit@ihopeflorence.com](mailto:Meryl.Nesbit@ihopeflorence.com)